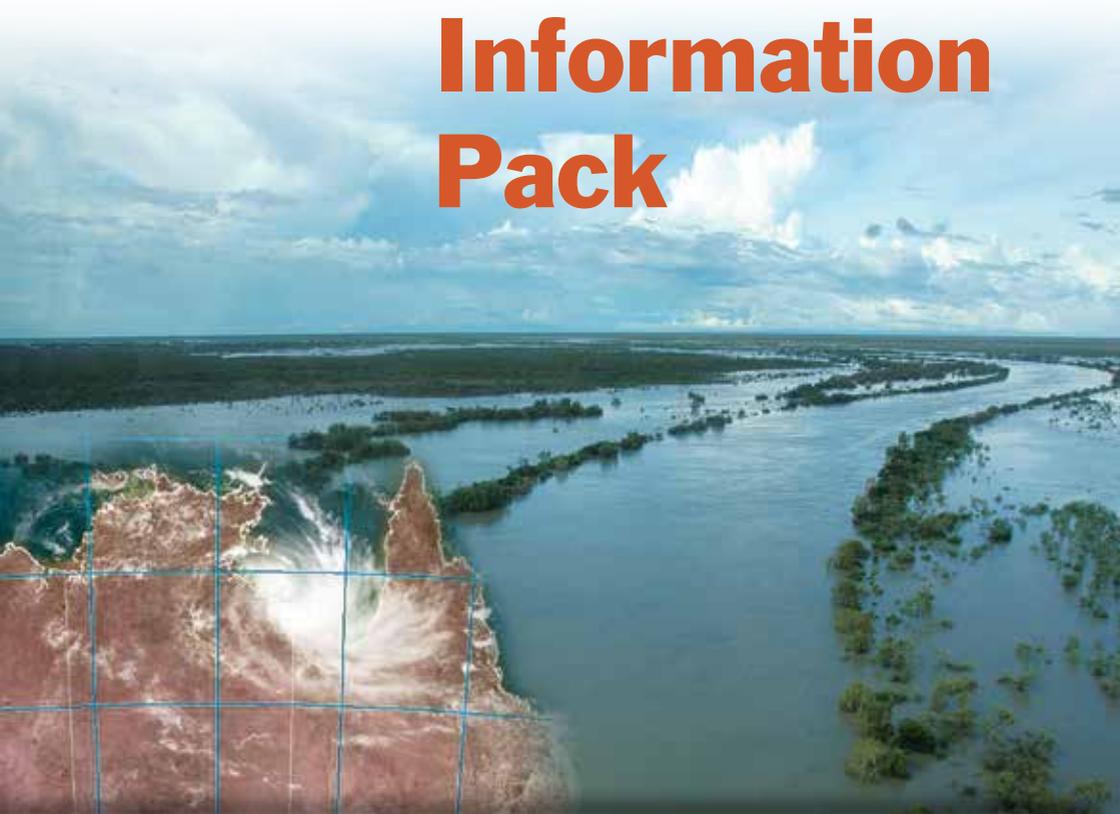


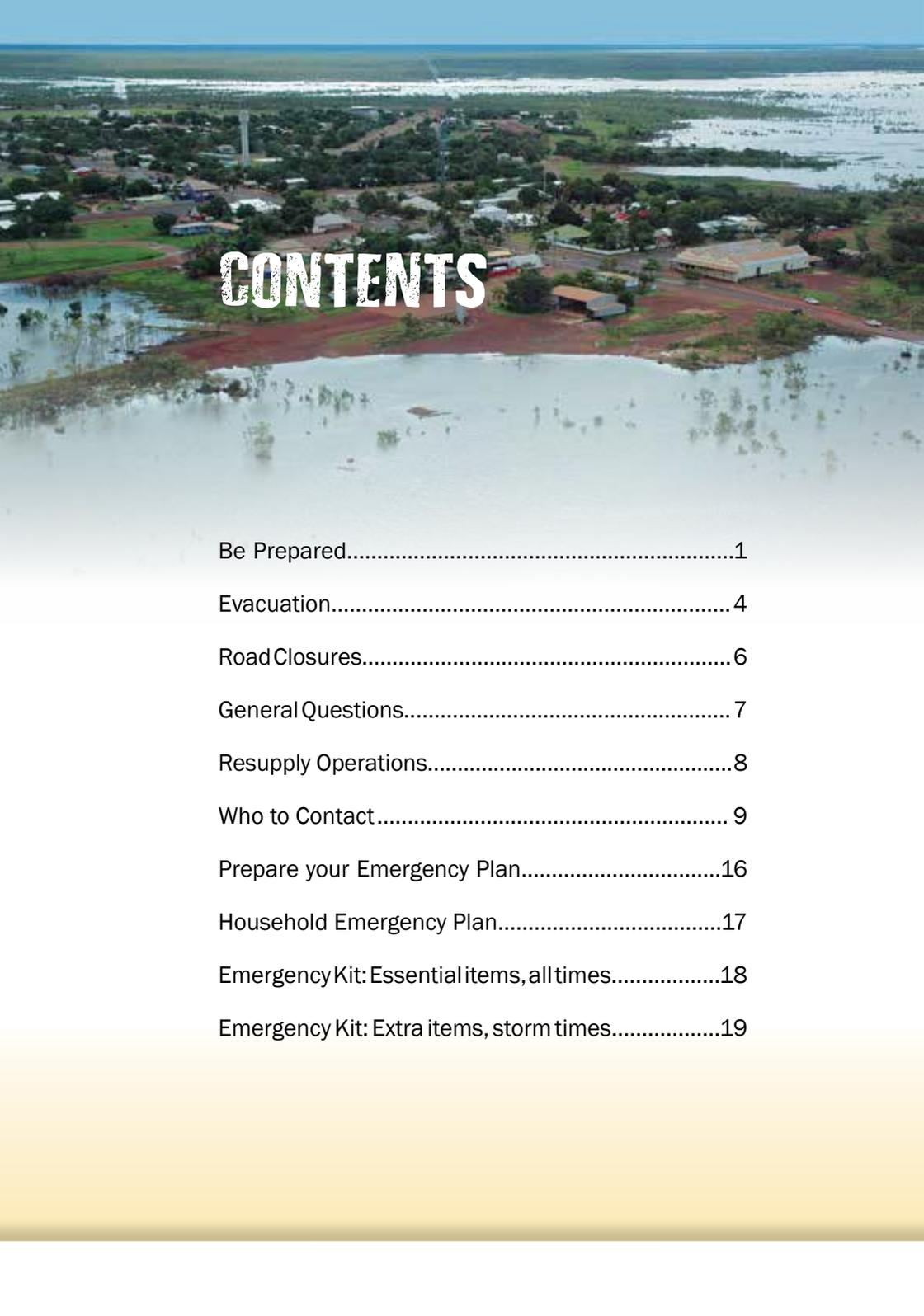


CARPENTARIA SHIRE
Outback by the Sea®



Carpentaria Shire **Disaster Information Pack**





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BE PREPARED

What do I need to prepare before the disaster season?

It is recommended that residents check the Get Ready Queensland website for the best information on how to prepare for a disaster.

The best time to take action to prepare your home is before storm, cyclone and monsoon seasons. Preparing your home is an important step towards your family being prepared for, surviving and coping with emergencies. It is recommended that residents check the Get Ready Queensland website for the best information on how to prepare for a disaster.

Go to www.getready.qld.gov.au. The following are some simple steps to get started:

- Ensure your home, contents and car insurance is current and adequately covers your assets – you may wish to check that your policy includes cover for debris clean-up and disposal. It is important to note that insurers may not issue new insurance policies once a cyclone has formed or been named.
- Make copies (electronic or hard copy) of important documents including things such as insurance policies, passports, bank details, birth certificates etc and keep them with someone in another town.
- Develop an emergency plan and discuss with the whole family about what you will do in an emergency, and where you will go (see “Prepare your emergency plan” fact sheet in this information pack).
- Check the condition of your house, and make repairs if necessary.
- Secure loose items that could cause damage if blown around in high winds.

- Identify where and how to turn off the mains supply for water, power and gas.
- Prepare an emergency kit (refer to Prepare an Emergency Kit fact sheet in this information pack).
- If you are in a flood prone area store all poisons well above ground level and identify which indoor items you will need to raise or empty if flooding threatens your home.



Will Council provide a kerbside clean up prior to the disaster season?

Yes. Each year Council carries out a “cyclone cleanup” prior to the disaster season. It is important to remember:

- All debris must be placed on the nature strip BEFORE the collection date.
- To ensure you place your items in a responsible way and keep the footpaths clear.
- Not to place items on other people’s nature strips or block or obscure driveways.
- To be mindful of the safety of Council workers as they collect items.

The following items WILL NOT be collected as part of the cyclone cleanup:

- Garden Refuse.
- Liquids.
- Paints.
- Asbestos.
- Car bodies.

How will I know when a cyclone or flood is coming?

Cyclone and flood warnings are issued by the Bureau of Meteorology (BOM). These warnings are broadcast on all major television stations and radio stations. Other weather advices relating to storms, heavy rain and tsunamis are also issued by BOM. You can visit the BOM website at www.bom.gov.au.

What do I do if my power and water goes off?

Your emergency kit should contain food supplies for a minimum of 72 hours, a battery operated radio and spare batteries, so you can stay tuned to your local radio station for updates. Whilst your kit will contain items to last you up to 72 hours, be aware that disasters here in the Gulf may leave you isolated for an extended period of time and this should be taken into consideration when preparing your emergency kit.

...be aware that disasters here in the Gulf may leave you isolated for an extended period of time...

Power Outages

Unplug electrical equipment such as TVs and computers to avoid damage caused by power surges. Keep your refrigerator and freezer doors closed so food will stay cool without power for several hours. Switch off power at the switchboard if any wire is short-circuiting or if there is water in the ceiling. IMPORTANT never touch fallen power lines. If you find fallen power lines always call 000.

Water Outages

The kit should also contain at least 10 litres of drinkable water per person in sealed containers. Another option is that you clean out your bathtub and then fill with water that can be used in case the water goes off. If your water is cut off you should limit the use of the toilet. If a "Boil Water Notice" has been issued, boil tap water for at least one minute.

Who do I contact in a disaster?

A list of contacts is provided in this information pack; refer to the relevant agency for the type of assistance required.

EVACUATION

Do I need to evacuate?

...Emergency Services will inform you. Listen to your local radio station.

An evacuation order for a cyclone is only issued if lives may be at risk from a storm tide surge or significant flood. Residents are not evacuated in the Gulf region based on wind-threat. If an evacuation order is not issued, you should stay home, make yourself as secure as possible and listen to the radio for updates. Your home is often the safest place.

Residents who are unable to help themselves and require assistance in the event of an evacuation may be able to register with the Carpentaria Shire Council vulnerable persons register. Contact the Disaster Coordination Centre on (07) 4745 2200.

If a disaster event is expected to effect the region and there is potential that an evacuation order may be required in the near future, Police may visit holiday accommodation in Karumba recommending that any visitors who do not need to be in the area leave the Shire while it is safe and practical to do so. Register with the **Australian Red Cross at Register. Find. Reunite** www.register.redcross.org.au.

How will I know if there is to be an evacuation?

Emergency Services will inform you.
Listen to your local radio station.
Street patrols and door knocking by emergency services personnel may also occur.





Where do I go if I need to evacuate?

If an evacuation is deemed necessary and you have to leave the town, you can seek temporary shelter with family, friends or neighbours in safer, higher places (outside the evacuation areas). You can also choose to travel to another town further away providing it is safe to do so. In some circumstances authorities may make arrangements for temporary accommodation. Details of temporary accommodation will be provided at the time.

I need to evacuate but don't have transport, what do I do?

Evacuees should use transport from family and friends as the first option during a disaster. In some circumstances authorities may make transport arrangements for mass evacuations. If this occurs residents will be directed by Police at the time.



What do I do with my pets if I have to evacuate?

Consider family or friends that your pet can stay with if you have to evacuate, include food and water for at least three days. Also include any medications your pet may require, a collar, tag and leash, crate or pet carrier. Ensure your pet has been micro-chipped and registered with the Council. If possible also have a photo of your pet showing any distinguishable markings that are clearly identifiable.



ROAD CLOSURES

The roads are closed how do I know what the latest information is on flood levels?



Listen to your radio and also check the Council website for flood cameras and road reports. Road reports are prepared and distributed by Council at regular intervals during a disaster event.

Unless there has been a change in flood levels you may rely on the information contained in

the last road report. When travelling it is important to check roads in neighbouring shires by contacting the local Council or by calling 13 19 40 or visiting the 13 14 90 website at www.131940.com.au.

Can I get a permit to drive through a closed road?

Generally, permits will only be issued to transport companies transporting essential goods provided that Department of

Transport Main Roads (DTMR) and the Local Disaster Management Group (LDMG) are satisfied that it is safe to cross and by doing so there will be no significant damage caused to the road. In some instances roads may be closed to all traffic. However, where

...where conditions are determined safe, local residents may be able to acquire a permit for essential travel.

conditions are determined safe, local residents may be able to acquire a permit for essential travel. Significant penalties apply for ignoring road closure signs or travelling without a permit.



If I am eligible for a permit where do I get one?

When travelling from Cairns permits should be obtained from DTMR's Cairns office. When travelling from Cloncurry, permits should be obtained from DTMR's Cloncurry office (see contact list for numbers). For further information see the DTMR website: www.tmr.qld.gov.au



Police do have the power to issue permits in circumstances where DTMR offices are closed or where it is otherwise more convenient. However Police will act on the advice of DTMR or the LDMG as to whether the road is safe to allow traffic.

If you are a truck driver or transport company transporting essential goods, you **must** obtain a permit before you commence travel. It is important to remember that while roads in Carpentaria Shire may be suitable to cross, roads from Croydon or Cloncurry may be assessed as unsuitable.

GENERAL QUESTIONS

Will I have to boil my water?

You will be advised through a public notice of the need to boil water. If a “Boil Water Notice” has been issued, boil tap water for at least one minute.

Trees/Debris have fallen in my yard, will Council move them?



No. The only circumstance where Council may be responsible for removing trees or debris is where it has come from adjoining Council land. Additional rubbish collection may be scheduled at the discretion of Council. Collection times for any additional services will be advised following an event. If you require assistance to have any fallen trees or debris removed from your property, refer to the table provided and call the relevant agency.

My food supplies are low. Will LDMG resupply provisions into the town?

You will still be able to purchase essential items and provisions from local retailers. If the LDMG determines that stock of essential items within the community drop to levels where the community can no longer access goods required for maintaining safety and wellbeing, resupply procedures will commence.

RESUPPLY OPERATIONS

During disaster events in the Gulf, it is not uncommon to be isolated for several weeks. In the event Normanton and Karumba are isolated essential items may be depleted, requiring a coordinated resupply operation to replenish stocks of essential goods. Although the full range of goods may not be available during periods of isolation, essential goods will not run out. The LDMG is responsible for the coordination of these operations and are required to work within the Resupply Guidelines established by the State Government. Requests for resupply must be submitted to the LDMG in advance. Goods may not be shipped without prior approval.

What are classified as Essential Items?

- Basic foodstuffs – preferably dried or tinned or otherwise packaged to last 'on the shelf';
- Basic cleaners, disinfectants and the like to enable communities to maintain adequate hygiene practices (subject to clearance by the carrying agency);
- Baby foods, formula feeds for babies and nappies (the use of cloth nappies instead of 'packaged' nappies should be encouraged wherever possible);

- Foodstuffs other than above to meet special dietary requirements (on certification by an appropriate medical authority);
- Medicines and medical supplies, water purification tablets/treatments (subject to clearance by the carrying agency);
- Dried pet foods (tinned pet food should be obtained prior to isolation);
- Fuels (subject to clearance by the carrying agency) for essential motor transport, to keep electrical generators running to provide power for cooking, heating, lighting, refrigeration, water pumps and similar electrically powered appliances used to prepare or preserve food, maintain life, or provide purified water;
- Aviation fuel (subject to it being used for reconnaissance or to resupply local homesteads);
- Batteries (subject to clearance by the carrying agency) for powering transistor radios, or hand held/portable radio transmitters/receivers;
- Other goods which, in the opinion of the Queensland Fire and Emergency Services (QFES) (on advice from the appropriate authority), are deemed necessary to maintain the physical and/or psychological welfare of the inhabitants of the isolated communities.



The following are NOT considered essential items

- Any alcoholic drinks and canned or bottled soft drinks (except on the advice of appropriate health authorities);
- Any tobacco products;
- Entertainment equipment and electrical goods of any description (other than those to replace unserviceable household food preparation and similar goods); and
- Any merchandise to allow retailers to trade in anything other than those items considered essential to maintain human/animal health.

WHO TO CONTACT

Organisation	For enquiries relating to	Contact Details
Carpentaria Shire Council (LDCC)	<ul style="list-style-type: none">• Disaster coordination and activation.• Resupply operations.• Helicopter activations.• Maintenance of local government functions.• Maintenance of normal local government services to the community and critical infrastructure.• Public advice with regard to voluntary evacuation.• Debris clearance from roads and bridges.• Road closures & flood camera information available on Council website.• Development and maintenance of a public education/ awareness program.• Coordination of support to emergency response agencies.	Phone (07) 4745 2200 Fax (07) 4745 1340 Email: council@carpentaria.qld.gov.au
Queensland Police Service (QPS)	<ul style="list-style-type: none">• Emergency assistance as a result of Triple Zero calls.• Preservation of peace and good order.• Prevention of crime.• Traffic control, including assistance with road closures and enforcement and maintenance of road blocks.• Crowd control.	For all emergencies Phone Triple Zero 000 Normanton Police Station: Phone (07) 4745 2555

Organisation	For enquiries relating to	Contact Details
Queensland Police Service (QPS) (continued)	<ul style="list-style-type: none"> • Coordination of evacuation operations. • Coordination of rescue operations. • Registration of evacuated persons. • Tracing or coordination of search for missing members of the community. • Traffic, rail and air accidents. 	Karumba Police Station: Phone (07) 4745 9120
Departments of Transport and Main Roads	<ul style="list-style-type: none"> • Issue of road permits. • Latest information on river levels and road closures. • Regular road reports and flood camera images. 	Phone 13 23 80 www.QldAlert.com Phone 13 19 40 or visit www.131940.qld.gov.au www.carpentaria.qld.gov.au
Queensland Fire and Emergency Services	<ul style="list-style-type: none"> • Fire control. • Fire prevention. 	For all emergencies Phone Triple Zero 000 For non-emergencies Phone 1800 044 576
Queensland Ambulance Service	<ul style="list-style-type: none"> • Emergency assistance as a result of Triple Zero calls. • Assessment, treatment and transportation of injured persons. • Assistance with evacuations (persons with medical conditions). • Provide advice regarding medical special needs sectors of the community. 	For all emergencies Phone Triple Zero 000 For non-emergency Phone 13 12 33

Organisation	For enquiries relating to	Contact Details
State Emergency Services (SES)	<ul style="list-style-type: none"> • Storm damage response /tarps etc. • Assist with rescue of trapped or stranded persons. • Traffic control. • Assistance with lighting/communications. • Please note: SES along with Council can assist residents with the equipment & products to make sand bags if required. • Rescue of trapped persons. 	Phone 132 500
Bureau of Meteorology	<ul style="list-style-type: none"> • Weather forecasts. • Issuing warnings for gales, storms and other weather conditions likely to endanger life or property, including weather conditions likely to give rise to floods or bushfires. • Publication of meteorological reports and bulletins. 	www.bom.gov.au
Volunteer Marine Rescue (VMR)	<ul style="list-style-type: none"> • Assistance with marine search and rescue. 	Phone (07) 4745 9999
Queensland Department of Health	<ul style="list-style-type: none"> • Emergency assistance as a result of Triple Zero calls. • Coordination of medical resources. • Psychological and counselling services for disaster affected persons. • Ongoing medical and health services required during the recovery period to preserve the general health of the community. 	<p>For all emergencies call Triple Zero 000</p> <p>13 Health Service: 13 43 25 84</p> <p>Normanton Hospital: (07) 4745 2100</p> <p>Karumba Health Clinic: (07) 4747 6400</p> <p>Community Health: (07) 4745 1241</p>

Organisation	For enquiries relating to	Contact Details
Radio Broadcast	<ul style="list-style-type: none">• ABC radio provides updates on disaster events in your local area.• LDMG have the ability to provide local warnings or updates via KIK FM at Normanton and 4KZ at Karumba.	Tune into: ABC Radio Normanton: 105.7fm 106.1fm KIK FM Normanton: 88.1fm 4KZ Karumba only: 1611am



Prepare your emergency plan

Prepare your household with all 7 fact sheets:

1 Prepare Emergency Plan

- 2 Prepare for evacuation
- 3 Prepare Emergency Kit
- 4 Prepare your home
- 5 Tune into warnings!
- 6 Check your neighbours
- 7 Pet Emergency Plan

Available in more than 20 languages online at: qld.gov.au/getready

Fact Sheet

1

Always remember:

Having an Emergency Plan is an important step to prepare for, survive and cope with emergencies.

Know: All householders need to know where your Emergency Plan is kept.

Involve: all householders in your disaster preparations so all understand risks and appropriate actions required in an emergency.

Practice: your Emergency Plan with all householders every few months to make sure everyone knows what to do if an emergency occurs.

On this Fact Sheet here are four simple steps to help you, your family and household.

The Emergency Plan is on the other side of this page for you to complete for your household.

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1. Research hazards and disaster management arrangements in your community.

- What potential hazards could impact your community? Is there any information on Disaster Management Plans for these hazards?
 - Check with your local library and local council for information and plans.
 - Check with your local council about local warning systems, evacuation process and nominated evacuation routes.
- Ask about emergency and evacuation plans at your workplace, school, and childcare providers. Check if they need details of your household emergency contacts.
- What local support is available?
 - Ask for contact details of local support agencies and record these on your Emergency Plan.
 - If your household will need support to evacuate, find out what assistance is available from local council and support agencies.
- Become familiar with weather warnings issued by the Bureau of Meteorology (www.bom.gov.au and phone services).

2. Discuss possible scenarios and responses with your household.

- Discuss each hazard and potential scenarios.
- What would you do in the event of each emergency?
- Where might you be when such an emergency occurs?
- Depending on the type of emergency, decide how you would keep in touch and where you would meet.
- Does everyone know the **Standard Emergency Warning Signal (SEWS)** and what to do when this warning is issued? *To learn more about SEWS visit www.disaster.qld.gov.au*
- Does everyone know to tune into the local ABC radio station to hear updates and warnings?
- You may also need to prepare for evacuation. Discuss where to go if you were unable to return home or if you have to leave your home.
- **Nominate two meeting places** in case of an emergency, **one nearby, another outside your neighbourhood**, everyone can easily get to.
- **Nominate two family members** or friends who do not live with you (**one local, one interstate**) to be household emergency contacts in case you and your family become separated. Ensure everyone know how to contact these people.
- Discuss medical conditions of household members. Include essential medications and dosages in your Emergency Kit.
- Discuss what preparations are needed for your pets. *Also see Fact Sheet 7.*

3. Record important details on your Emergency Plan (over the page), such as:

- emergency and related phone numbers
- Triple Zero (000);
- 132 500 (SES)
- medical services
- local council
- electricity and other service providers
- insurance providers
- relatives and friends.
- All household mobile phones, other numbers such as work, school, childcare providers, friends, neighbours and your household emergency contacts.
- Details of the two meeting places you have nominated.
- Any specific medical conditions, essential medications and dosage.
- Details for your pets - description, photo, veterinarian contact details, medication.
- Radio frequency of your local ABC radio station (www.abc.net.au/local), Bureau of Meteorology website (www.bom.gov.au) and telephone weather services for local warnings.

4. Ensure everyone in your household is prepared.

- Prepare an Emergency Kit and store in a safe, accessible place. *Also see Fact Sheet 3.*
- Review and practise your Emergency Plan regularly (three times per year).
- Teach children how and when to call Triple Zero (000) in an emergency (use 112 from mobile phones). **Only call Triple Zero (000) if you believe the emergency is life threatening, critical or serious.**
- Include a fully stocked First Aid kit in your Emergency Kit. Does someone in your home know first aid? Training and equipment is provided by the Queensland Ambulance Service, St John Ambulance, Queensland Surf Lifesaving and other commercial operators.
- **Tune into warnings. See Fact Sheet 5.**
- Create emergency reference cards for all household members to refer to when activating your Emergency Plan.
- Ensure everyone knows where, how and when to turn off the main power, water and gas supply in case of evacuation.
- Display your Emergency Plan on the fridge or household notice board, provide copies to household members, relevant friends, family and neighbours and keep a copy in your Emergency Kit.
- Consider joining a community emergency service organisation such as the State Emergency Service (SES) to learn more and help your community prepare for and respond to natural disasters – visit www.emergency.qld.gov.au/SES

qld.gov.au/getready

Display this on the fridge or in the pantry, provide copies to household members, relevant friends, family and neighbours and keep a copy in your Emergency Kit.

CONTACT INFORMATION	
Householder contact details	
Name	Number
Nearby evacuation destination	
Place to meet	
Address	
Phone number	
Email address	
Outside your neighbourhood evacuation destination	
Place to meet	
Address	
Phone number	
Email address	
Emergency contacts	
Local contact	
Interstate contact	
Storm damage and rising flood water - SES	132 500
Life threatening emergencies Police - Fire - Ambulance	Triple zero (000)
Local council	
Doctor/hospital	
Insurance supplier	
Medical conditions	Essential medication /dosage
Pets	Special needs

ACTIVATION / EVACUATION	
Vehicle registration	Our strongest room is
Main service supplies	Location/switch off
Electricity	
Gas	
Water	
ABC Local radio	
Emergency plan activation	
<input type="checkbox"/> Contact all householders	<input type="checkbox"/> Tune into Warnings
<input type="checkbox"/> Check on our neighbours	<input type="checkbox"/> Shelter in our strongest room (unless instructed to evacuate)
<input type="checkbox"/> Locate Emergency Kit	
<input type="checkbox"/> Make final preparations	
Evacuation checklist	
Prior to evacuation	When evacuating
<input type="checkbox"/> Ensure vehicle is full of fuel	<input type="checkbox"/> Pack Emergency Kit, Evacuation Kit , a copy of our Emergency Plan , important documents and valuables, medications and water supplies.
<input type="checkbox"/> Know the location of our evacuation meeting place	<input type="checkbox"/> Contact our out of town emergency contact before we leave and once we arrive at our evacuation destination
<input type="checkbox"/> Know the preferred evacuation routes	<input type="checkbox"/> Turn off mains supply for power, gas and water
<input type="checkbox"/> Check on our neighbours	<input type="checkbox"/> Secure and lock our home and proceed to our predetermined evacuation destination
If flooding or storm surge is imminent	
<input type="checkbox"/> Sandbag internal drains and toilets to prevent backwash	<input type="checkbox"/> Store electrical items off the ground

Emergency kit: essential items, all times

Prepare your household with all 7 fact sheets:

- 1 Prepare your home
- 2 Prepare Emergency Kit
- 3 Prepare Emergency Plan**
- 4 Pet Emergency Plan
- 5 Check your neighbours
- 6 Prepare for evacuation
- 7 Tune into warnings!

Available in 21 languages online: disaster.qld.gov.au

Fact Sheet

3

Always remember:

Having an Emergency Kit is an important step to prepare for, survive and cope with emergencies.

Know: All householders need to know where your Emergency Kit is kept.

Check: and update the contents of your kit regularly, to ensure everything is in working order and has not expired.

Discuss: your Emergency Kit with all householders and make sure everyone knows what to do in an emergency.

On this page is a list of items which should be in your kit at all times.

On the other side of this page is a list of extra items which, if you do not keep at all times, you should add to your kit during storm or cyclone season

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Food and water

- Range of non-perishable food items
- Bottled water

Medical and sanitation

- First Aid Kit and manual
- Essential medications, prescriptions and dosage
- Toilet paper
- Toothbrush/toothpaste
- Soap/shampoo
- Personal hygiene items

Light

- Flashlight/torch with extra batteries
- Battery powered lantern

Communications

- Battery powered radio with extra batteries
- Traditional wired telephone
- Prepaid phone cards and coins for phone calls

Clothing and footwear

- Warm jumper, waterproof jacket, hat and gloves for everyone
- Closed-toed shoes or boots for everyone

Tools and supplies

- Whistle, utility knife, duct/masking tape
- Plastic garbage bags, ties
- Safety Glasses and sun glasses

Miscellaneous

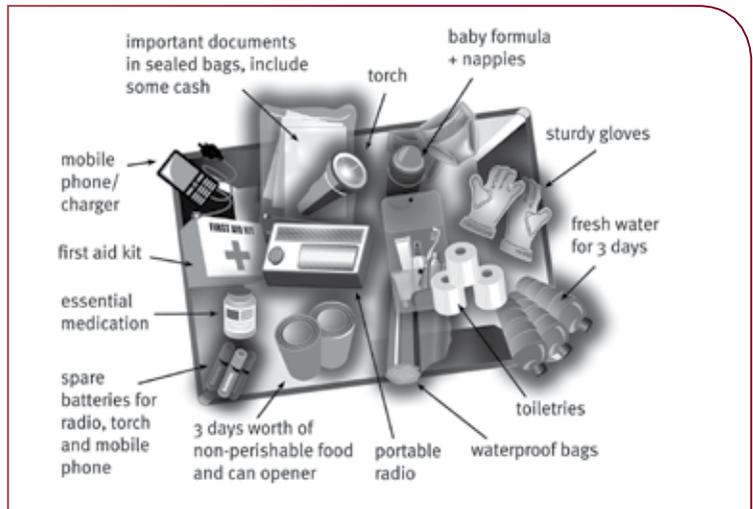
- Special Items for Infants (nappies, formula etc)
- Special items needed by elderly or people with special needs
- Spare house and car keys
- Pet food, water and other animal needs

Important documents

Keep original or certified copies of these documents in your Emergency Kit.

Scan copies of them and save the files on a USB memory stick or CD to include in your kit. Keep all these items in sealed plastic bags.

- Insurance papers for your house and contents, cars, and for valuable items
- Inventory of valuable household goods
- Wills and life insurance documents
- House deeds/mortgage documents
- Birth and marriage certificates
- Passports/visa details
- Stocks and bonds
- Medicare, pension cards, immunisation records
- Bank account and credit card details
- A back-up copy of important computer files
- Household Emergency Plan with emergency contact numbers (*also see Fact Sheet 1*)





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