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MEDIA RELEASE

Rates Payment Arrangements

Council are currently experiencing a large volume of phone calls from Rate Payers regarding the potential extension of the current Rates Discount Period or ability to pay rates via instalments. At present, Council is offering a 10% discount on general rates and charges for those ratepayers making full payment on all outstanding rates and charges on or before Wednesday 25th March 2020.

Council recognises that as a result of the ongoing COVID-19 epidemic, that some rate payers may be experiencing financial difficulties in meeting their rate commitments on time. A ratepayer may at any time make application to pay off their outstanding accounts by regular payments (subject to guidelines). Please note that payment plans for financial hardship void any discount.

In response to the COVID-19 outbreak, Councils CEO Mark Crawley said that "following Councils Caretaker Period, a report will be tabled at the April 2020 Council meeting, requesting that interest on all rates and charges be suspended from 25 March 2020 for a period of 6 months to help alleviate pressure incurred for the payment of rates".

"This amnesty will allow rate payers experiencing genuine financial difficulties to enter into a 6-month payment arrangement to allow for the current levy to be cleared prior to any future levies being issued" said Mark.

Council acknowledges all those requests received in recent times and wishes to advise that your concerns have been heard and will be tabled to Council in April following the conclusion of the Caretaker Period.

ENDS

Media Officer
Carpentaria Shire Council
Tuesday, 24 March 2020
Media Release