



CARPENTARIA SHIRE

Outback by the Sea

FEEDBACK REQUEST

Council has engaged Telstra to install a Fibre Optic Cable between Normanton and Karumba. This work was completed in October 2020 and Council was expecting an improvement in the communications in Karumba as a consequence of this upgrade.

We are aware that there has been limited improvement to the communications in Karumba and also the frustrations from members of the community. We have been in contact with Telstra on a number of occasions to ascertain what the problems are.

Telstra have recently provided Council with a series of questions that they require to be able to get to the bottom of the problem/issues. To assist in this process Council has offered to collect the information from members of the Karumba community during February and forward this to Telstra.

Forms have been distributed to local businesses via email and are available on the Council website under the heading Have your Say. <https://www.carpentaria.qld.gov.au/say>

Members of the Karumba Community who wish to provide details of their experience are encouraged to complete the form and submit to Council.

Mark Crawley
CHIEF EXECUTIVE OFFICER

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29-33 Haig Street
PO Box 31
NORMANTON QLD 4890